



Time Zone - GMT (UTC +00)

17 January, 2025

[08:20:55] **Visitor 3132787** : Hi I'm locked out of my account. My Google account was deleted to get my verification code

[08:21:39] [Nithesh D. joined the chat]

[08:21:48] **Nithesh D.** : Hello, this is Nithesh here, I will assist you further.

[08:22:31] **Visitor 3132787** : Hi

[08:23:31] **Nithesh D.** : I am sorry that you are facing this issue.

Please provide me with your Namecheap username.

[08:23:50] **Visitor 3132787** : I am locked out of my account. It happened once before and you sent me a verification link to upload my ID to regain access. I have to get online my websites are expired and I need to pay my bill

[08:24:02] **Visitor 3132787** : Electrolips

[08:24:45] **Visitor 3132787** : And my Google account j40041302@gmail.com is deactivated. I have a new Google account.

[08:26:04] **Nithesh D.** : Please allow me 5-8 minutes to check the details.

[08:26:11] **Visitor 3132787** : Ok great